MDSC-1119/2124



Getting Started Guide

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Preface

FCC compliance information

FCC Compliance Information (display)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Canadian notice

This ISM device complies with Canadian ICES-001.

Cet appareil ISM est conforme à la norme NMB-001 du Canada.

Environmental information

Disposal Information

This product consists of devices that may contain mercury, which must be recycled or disposed of in accordance with local, state, or country laws. (Within this system, the backlight lamps in the monitor display contain mercury.)

This equipment has required the extraction and use of natural resources for its production. It may contain hazardous substances for health and environment.

In order to avoid the dissemination of those substances in the environment and to diminish the pressure on natural resources, we encourage you to use the appropriate take-back systems.

Those systems will reuse or recycle most of the materials of your endof-life equipment in a sound way.



The crossed-out wheeled bin symbol invites you to use those systems.

If you need more information on the collection, reuse and recycling systems, please contact your local or regional waste administrator.

You can also contact us for more information on the environmental performances of our products.

Information for China ROHS compliance

Table of toxic and hazardous substances/elements and their content, as required by China's management methods for controlling pollution by electronic information products

	Toxi	ic or haz	ardous	Substance	es and Ele	ements
Part Name	Pb	Hg	Cd	Cr6+	PBB	PBDE
Metal parts	0	0	0	0	0	0
Plastic parts	0	0	0	0	0	0
PCB or PCBA	0	0	0	0	0	0
LCD panel	Х	Х	0	0	0	0
Power supply/adapter	Х	0	0	0	0	0
Power cable	х	0	0	0	0	0
Connectors and cables	0	0	0	0	0	0
0: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement in SJ/T11363-2006.						

X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement in SJ/T11363-2006

中国大陆 RoHS

根据中国大陆《电子信息产品污染控制管理办法》(也称为中国大陆 RoHS), 以下部份列出了本产品中可能包含的有毒有害物质或元素的名称和含量。

本表适用的产品

液晶显示器

有毒有害物质或元素

LCD Monitor						
零部件名稱	有毒有害	有毒有害物質或元素				
	铅	汞	镉	六价铬	多溴联苯	多溴二苯醚
	(Pb)	(Hg)	(Cd)	(Cr6+)	(PBB)	(PBDE)
金属机构件	0	0	0	0	0	0
塑料机构件	0	0	0	0	0	0
电路板组件*	0	0	0	0	0	0
液晶面板	Х	Х	0	0	0	0
电源模块 / 适配器	Х	0	0	0	0	0
电源线	Х	0	0	0	0	0
外部信号连接线	0	0	0	0	0	0

*: 电路板组件包括印刷电路板及其构成的零部件,如电阻、电容、集成电路、连接器等

O: 表示该有毒有害物质在该部件所有均质材料中的含量均在《电子信息产品中有 毒有害物质的限量要求标准》规定的限量要求以下

×: 表示该有毒有害物质至少在该部件的某一均质材料中的含量超出《电子信息产品中有毒有害物质的限量要求标准》规定的限量要求;

但是上表中打"×"的部件,其含量超出是因为目前业界还没有成熟的可替代的技术

Safety Instructions

General Recommendations

Read these safety and operating instructions before operating the display.

Retain safety and operating instructions for future reference.

Adhere to all warnings on the display and in the manuals.

Follow all instructions for operation and use.

Electrical shock



Type of protection (electrical):

Class I equipment

Degree of safety (flammable anesthetic mixture):

Equipment not suitable for use in the presence of a flammable anesthetic mixture with air or with oxygen or nitrous oxide.

Non-patient care equipment

Equipment primarily for use in a health care facility that is intended for use where contact with a patient is unlikely.

The display may not be used with life support equipment.

Mission critical applications

We strongly recommend there is a replacement display immediately available in mission critical applications.

Power connection

- Power requirements: The display must be powered using the supplied medical approved 24 VDC power supply.
- The medical approved DC power supply must be powered by the AC mains voltage.
- The display complies to the mentioned standards only when used with the supplied medical power supply.
- The display must be powered from a center-tapped electrical circuit when used in the USA at voltages above 120 Volts.
- The display is intended for continuous operation.
- The display is powered from an external power supply for class I equipment. The installer is responsible for testing the display's earth ground to verify that it meets the impedance requirements for the given country regulatory requirements.
- The display must be earthed by a minimum 18 AWG, maximum 6 foot (1.8m) long wire connected to the ground connection at the rear.

Power cords:

- Utilize a UL-listed detachable power cord, 3-wire, type SJ or equivalent, 18 AWG min., rated 300 V min., provided with a hospital-grade type plug 5-15P configuration for 120V application, or 6-15P for 240V application.
- Do not overload wall outlets and extension cords as this may result in fire or electric shock.
- Mains lead protection (U.S.: Power cord): Power cords should be routed so that they are not likely to be walked upon or pinched by items placed upon or against them, paying particular attention to cords at plugs and receptacles.

Water and moisture

The display is IPx1 compliant.

Note: The power supply is not approved for IPx2. The power supply must be mounted in a flat position for best resistance to fluids.

Ventilation

Heed the necessary free space around the display to allow enough air flow for cooling of the display.

Installation

Place the display on a flat, solid and stable surface that can support the weight of at least 3 displays. If you use an unstable cart or stand, the display may fall, causing serious injury to a child or adult, and serious damage to the equipment.

More warnings in the Installation chapter.

This apparatus conforms to:

CE0120 (MDD 93/42/EEC class I product), IEC 60601-1, UL 60601-1, CAN/CSA C22.2 No. 601.01-M90 (c-UL), CCC GB4943-1995 (IEC 60950-1).

National Scandinavian Deviations for Cl. 1.7.2:

Finland: "Laite on liitettävä suojamaadoituskoskettimilla varustettuun pistorasiaan" Norway: "Apparatet må tilkoples jordet stikkontakt"

Sweden: "Apparaten skall anslutas till jordat uttag"

Recommendations for using your display system

Operating precautions: How to avoid image retention Continuous operation of the display with the same image or static image elements may result in some image sticking on the LCD panel. This is especially a risk in applications where the display is connected to a computer.

In mission critical applications, do not activate a screen saver or power save mode. In other applications, especially when the display is connected to a computer, take the following precautions:

- 1. Switch on DPMS or Power Save on display and PC:
 - The display Power Save setting can be switched on in the display's **Settings** menu (See Online user manual).
 - The PC DPMS setting can be switched on in the Windows XP **Display** control panel (Screen Saver tab > Monitor power. In the 'Turn off monitor' drop-down box, select **After 20 mins**.).
- 2. Activate a good screen saver
 - The screen saver can be selected in the Windows XP **Display** control panel (Screen Saver tab). Select a screen saver without static elements and select a Wait Time of 10 minutes.
- 3. In case you are working with the same image or an application with static image elements for several hours continuously, change the image content regularly to avoid image sticking of the static elements.

Explanation of symbols

Symbols on the display and / or power supply

On the display or power supply, you may find the following symbols (nonrestrictive list):



SN





Indicates the display serial no.

Consult the operating instructions

Indicates this apparatus must not be thrown in the trash but must be recycled, according to the European WEEE (Waste Electrical and Electronic Equipment) directive

Symbols used throughout the manual:



Introduction

Thank you for choosing Barco.

Barco's MDSC-1119/MDSC-2124 is a versatile multi-modality display for endoscopic cameras, room and boom cameras, ultrasound, cardiology, PACS, anesthesiology and patient information. This gives surgeons the flexibility and information they need to perform surgeries with maximum efficiency.

Flexibility and expandability

The MDSC-1119/MDSC-2124's video bus architecture and modular slot concept allow the display to be configured to specific OR video connectivity requirements. Furthermore, Barco's surgical display readily supports new and future video formats, such as high-definition digital video.

Picture-in-Picture

Dual channel Picture-in-Picture or Picture-by-Picture views of images from multiple input signals give surgeons the required views, allowing them to make more informed decisions.

Customized profiles

Surgeons can configure, store and recall user preferences and profiles for each surgical procedure. This facilitates a streamlined, more comfortable way of working and allows to instantly deliver and restore optimally defined display settings at all times.

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		_	₹

Note: Characters will look crisper and sharper than on a CRT display. This is inherent to the used flat panel technology. For the same reason, video images may appear somewhat blocked.

If you are not familiar with these image differences, you should familiarize yourself before using the display in a critical application and determine its usability.

Display parts, controls and connectors

Front

The front controls are soft touch keys.

When you touch any of them while no on-screen display (OSD) is on the screen, the front illumination is switched on for a few seconds.

When you touch a key again *while the illumination is on,* the function of the key is executed.



Figure 1: Front view

1. Left navigation key

To move up in menus and decrease values in the OSD.

When Quick Input Selection is enabled (see below), this key selects the previous input.

2. Right navigation key

To move down in menus and increase values in the OSD.

When Quick Input Selection is enabled (see below), this key selects the next input.

3. Enter

To display the OSD (on-screen display). In the OSD, this button acts as Enter button to make selections.

4. Standby

To put the display in standby mode.

When the display is in stand-by, touch and hold this key for about 2 seconds until the display switches on. To switch the display back in stand-by, touch and hold this key until the display switches off.

5. Not used.

6. Power LED

Indicates the display's power status.

Green: Display is on (when enabled in the OSD).

Orange: Display is in Standby power-saving mode.

Off: Display is disconnected from the power or the LED's on state is disabled in the OSD.

Quick input selection

You can quickly select another video input as follows:

- 1. Make sure the OSD is not on the screen. If it is, exit the OSD.
- 2. Touch the navigation keys or :: The illumination is switched on and the current video input is displayed.
- 3. While the illumination is on, touch the navigation keys or :: to select another video input.

The quick input selection feature can be enabled/disabled in the Setup OSD menu.

Rear





1. Connector compartment cover.

Remove to get access to the signal connectors.

- 2. Compartment cover levers to lock/unlock the cover.
- 3. VESA mount screw holes.

Connectors

The connector configuration may depend on the customer's requirements. Below is a description of the default connector configuration.

Standard connectors



Figure 3: Connectors

- 1. General purpose input/output (GPIO) connector. Switches (max.2) connected to this plug can have different functions: Switch inputs or display a short text on the screen. This function can be selected in the on-screen menus.
- 2. +24VDC power input.

Connect the output of the DC power supply delivered with the display to this connector.

- 3. RS-232 connector.
- 4. SDI connector.
- 5. S-VHS video input.
- 6. Vertical sync signal input.
- 7. Horizontal sync signal input.
- **8.** Input B / CVBS3 / Pb / C.
- 9. Input G / CVBS2 / Y / Y .
- **10.** Input R / CVBS1 / Pr.
- 11. VGA input.
- 12. DVI-I input.
- **13.** Slot for security cable (e.g., Kensington lock).

Selecting an input

Input selection can be done in 5 ways:

- Automatically, by means of the Source Scan system.
- By assigning a source priority.
- Quick input selection by using the general purpose switch.
- Quick input selection by using the navigation keys without entering the OSD.
- Using the Input selection menu in the OSD.

These 5 possibilities are described in detail in the Online User Manual on the product CD-ROM.

Alternative connector configuration



Figure 4: Connectors

- 1. General purpose input/output (GPIO) connector. Switches (max.2) connected to this plug can have different functions: Switch inputs or display a short text on the screen. This function can be selected in the on-screen menus.
- **2.** +24VDC power input.

Connect the output of the DC power supply delivered with the display to this connector.

- 3. RS-232 connector.
- 4. S-VHS video input.
- 5. SDI connector.
- 6. Input B / CVBS3 / Pb / C.

- **7.** Input G / CVBS2 / Y / Y .
- 8. Input R / CVBS1 / Pr.
- 9. VGA input.
- 10. Video (HD-SDI or SD-SDI) input.
- **11.** Video output. The signal on the input connector is buffered and presented here as output.
- 12. DVI-I input.
- **13.** Slot for security cable (e.g., Kensington lock).

Optional inputs

HD-SDI input

The display may be equipped with an optional HD-SDI (high-definition serial digital input) module. This input accepts HD-SDI and SD-SDI (standard-definition SDI) signals.



- 1. Video (HD-SDI or SD-SDI) input.
- **2.** Video output. The signal on the input connector is buffered and presented here as output.

Display installation

Installation precautions

Precautions

- Keep your original packaging. It is designed for this display and is the ideal protection during transport.
- Avoid reflections in the flat panel to reduce eye strain.
- Make sure the surface, stand, arm or boom to bear the display is strong and stable enough to bear its weight.
- Keep the display away from heat sources and provide enough ventilation around the display.
- Do not use the display in direct sunlight.
- To avoid permanent damage, do not scratch or apply pressure to the LCD panel or front filter if present.

Vesa-mount installation

The display supports arm stands according to the VESA 100 mm and 75 mm standards.

Important:

- Use an arm that is approved by VESA.
 - Use an arm that can support a weight of at least 10 kg (22.05 lbs).

To attach the panel unit to an arm stand:

• Attach the arm stand **firmly** to the panel using the included 4 hexagonal screws (M4 x 10 mm) and the dented washers. Use the included 2.5 mm Allen key to fix the screws.





Connecting the signal cables

To connect the signal cables to the display:

- 1. If present, turn off the computer or video source.
- **2.** Slide down the connector compartment cover levers (1) to unlock the cover (2).
- **Important**: Do not put too much force on the levers as they might break.



Figure 6: Connector compartment cover

- 3. Remove the connector compartment cover.
- **4.** Connect the available video source(s) to the corresponding video inputs using an appropriate video cable.
- **5.** Connect the external DC power supply delivered with the display to the display's DC power input (3).

Connect the other end of the external DC power supply to a **grounded** power outlet by means of the proper power cord delivered in the packaging (4).



Figure 7: Connectors



Figure 8: External DC power supply

- *6.* Bind the cables in the connector compartment together with the Velcro strips and cable ties delivered with the display.
- 7. Switch on all devices.

For more information about how to control and adjust the display, please consult the Online User Manual.

Cleaning instructions

Precautions

Precautions

- Before cleaning, switch the display in stand-by position to prevent the control touch keys from being activated inadvertently by sweeping over the front filter. In stand-by position the touch keys cannot be activated by just sweeping over them. To switch the display on again, you must press the stand-by touch key for a few seconds.
- Take care not to damage or scratch the front filter or LCD panel. Be careful with rings or other jewelry that can touch the front filter.
- Do not apply pressure on the front filter or LCD panel.
- Do not apply or spray liquid directly to the front filter, panel or cabinet as excess liquid may cause damage to internal electronics. Instead, apply the liquid to the cleaning cloth.
- Follow your hospital protocol for the handling of blood and body fluids.

Front filter

Proceed as follows:

- 1. Remove dust with a dry, lint-free, non-abrasive soft cotton cloth.
- 2. Remove fingerprints or grease using a lint-free, non-abrasive soft cotton cloth that is **lightly** moistened with plain water or a mild commercial glass cleaning product suited for coated glass surfaces.

The following products are tested and approved:

- Misty Clear Lemon 10 Disinfectant
- Bohle glass cleaner

- Zep Heavy-duty glass & all surface cleaner
- Klear Screen
- Screen TFT (Kontakt Chemie)
- Incidin Foam (Ecolab)
- Microzid
- Mild detergent
- Isopropyl alchohol with concentration < 5%
- Household bleach (generic sodium hypochlorite, solutions of 5.25% sodium hypochlorite diluted with water between 1:10 and 1:100)
- 3. Gently wipe dry with a dry cloth.



Do NOT use:

- Alcohol/solvents at higher concentration > 5%
- Strong alkalis lye, strong solvents
- Acid
- Detergents with fluoride
- Detergents with ammonia
- Detergents with abrasives
- Steel wool
- Sponge with abrasives
- Steel blades
- Cloth with steel thread

Cabinet

Proceed as follows:

- Clean the cabinet using a soft cotton cloth, lightly moistened with a recognized cleaning product for medical equipment.
- Repeat with water only.
- Wipe dry with a dry cloth.

- The cabinet has been tested for resistance to the following products:
 - Virex Ready-to-use Disinfectant Cleaner
 - Misty Clear Lemon 10 Disinfectant
 - Misty Multi-Purpose Disinfectant Cleaner
 - Misty Multi-Purpose Disinfectant Cleaner II
 - Bohle glass cleaner
 - Zep Heavy-duty glass & all surface cleaner
 - Klear Screen
 - Screen TFT (Kontakt Chemie)
 - Incidin Foam (Ecolab)
 - Microzid
 - Mild detergent
 - Isopropyl alchohol with concentration < 5%
 - Household bleach (generic sodium hypochlorite, solutions of 5.25% sodium hypochlorite diluted with water between 1:10 and 1:100)
 - Precise Hospital Foam Cleaner Disinfectant

Technical information

Connector pin assignments

D-Sub 15 connector (analog video):



Figure 9: D-Sub 15 pin layout

Pin no.	Signal	Pin no.	Signal
1	Red in	9	DDC 5V IN
2	Green in	10	VGA PRES
3	Blue in	11	NC
4	NC	12	DDC SDA
5	GND	13	HS IN
6	GND	14	VS IN
7	GND	15	DDC SCL
8	GND	SG	Shielded Ground

DVI connector:



Figure 10: DVI-I connector pin layout

Pin no.	Signal	Pin no.	Signal
1	TMDS DATA 2-	16	HOT PLUG DETECT
2	TMDS DATA 2+	17	TMDS DATA 0-
3	GND	18	TMDS DATA 0+
4	NC	19	GND
5	NC	20	NC
6	DDC CLOCK	21	NC
7	DDC DATA	22	GND
8	Analog VS	23	TMDS CLOCK+
9	TMDS DATA 1-	24	TMDS CLOCK-
10	TMDS DATA 1+	C1	Analog R
11	GND	C2	Analog G
12	NC	C3	Analog B
13	NC	C4	Analog HS
14	+5V POWER	C5	Analog Ground
15	GND	SG	Shielded Ground

D-Sub 9 female (RS-232) connector:



Figure 11: D-Sub 9 pin layout

Pin no.	Signal
1	Not used
2	Transmit data (TXD)
3	Receive data (RXD)
4	Not used
5	GND
6	Not used
7	Not used
8	Not used
9	Not used
SG	Shielded Ground

S-Video connector:



Figure 12: 4-pin mini DIN pin layout

Pin no.	Signal
1	Ground (Y)
2	Ground (C)
3	Luminance (Y)
4	Chroma (C)
SG	Shielded Ground

Power cable recommendations

When using long power cables, the DC voltage at the power input of the display might be too low for the display to operate safely.

Therefore, we recommend the following maximum power cord lengths:

Cable type	Resistance/ wire [Ohm/km] *	# wires parrallel	Effect Resis- tance [Ohm/km]	MDSC-1119 max. cable length	MDSC-2124 max. cable length
2x1,5mm ²	14.87	1	14.87	78	13
4x0,75mm ²	29.07	2	14.54	79	13
4x1mm ²	21.80	2	10.90	106	17
6x0,75mm ²	29.07	3	9.69	119	19
4x1,5mm ²	14.87	2	7.44	155	25
6x1mm ²	21.80	3	7.27	159	26
6x1,5mm ²	14.87	3	4.96	233	38

* resistance at 50 °C

Note:

	MDSC-1119	MDSC-2124
Min Input voltage [V]	18	22
Current[A]	2.6	4
Max allowable voltage drop[V]	6	1.5

Technical specifications

MDSC-1119:

Item	Specification
Resolution	Native: 1280x1024
Display area (H x V)	433.2 x 324.9 (mm)
Viewing angle (@ 10/1 contrast)	Vertical: 178º Horizontal: 178º
Pixel Pitch	0.294 mm (H) x 0.294 mm (V)
Native color resolu- tion	8 bits / sub-pixel
Luminance	220-270 cd/m²
Contrast ratio	700/1 (typical in dark environment)
Response time (tf+tr)	18 ms typical (@ 25° C after 30 min warm- up)
Digital video input specifications	Complying to DVI Rev 1.0 specifications
DVI-I analog video signal level	500-950 mV
DB15 analog video signal level	500-950 mV
BNC analog video sig- nal level	500-950 mV
Component video sig- nal level	Y: 1000 mV u, v: 700 mV
S-Video signal level	Y: 1000 mV C: 286 mV
Composite video sig- nal levels	1000 mV

Item	Specification
Input signals	Possible resolutions: • • 640 x 480 @ 60, 75, 85, 100 Hz
	• • 800 x 600 @ 60, 75, 85, 100 Hz
	• 1024 x 768 @ 60, 75, 85, 100 Hz
	• 1024 x 1280 @ 59 Hz
	• 1024 x 1280 @ 70 Hz
	• 1152 x 864 @ 75 Hz
	• 1152 x 870 @ 60, 85, 100 Hz
	• 1280 x 1024 @ 60, 75, 85 Hz
Power source	Input for external power supply unit: 90 ~ 264 VAC Input for display: 24 VDC. (The supplied power supply must be used)
Power consumption	80 Watt (max., at 90 VAC, maximum back- light)
Dimensions unpacked (W x H x D)	428.9 x 354.6 x 78.5 mm (without foot)
Dimensions packed	535 x 185 x 590 mm
Net weight (unpacked, without foot)	8.6 kg
Operating Tempera- ture	0°C to 40°C, 15°C to 35°C within specs
Storage Temperature	-20°C to 60°C
Humidity	20% - 85% (non-condensing) for operation 20% - 85% (non-condensing) for storage
Altitude	7500 m storage 3000 m operation

MDSC-2124:

Item	Specification
Resolution	Native: 1920x1200
Display area (H x V)	518.4 x 324 (mm)
Viewing angle (@ 10/1 contrast)	Vertical: 178º Horizontal: 178º
Pixel Pitch	0.270 mm (H) x 0.270 mm (V)
Native color resolu- tion	8 bits / sub-pixel
Luminance	320-400 cd/m²
Contrast ratio	700/1 (typical in dark environment)
Response time (tf+tr)	12 ms typical (@ 25° C after 30 min warm- up)
Digital video input specifications	Complying to DVI Rev 1.0 specifications
DVI-I analog video signal level	500-950 mV
DB15 analog video signal level	500-950 mV
BNC analog video sig- nal level	500-950 mV
Component video sig- nal level	Y: 1000 mV u, v: 700 mV
S-Video signal level	Y: 1000 mV C: 286 mV
Composite video sig- nal levels	1000 mV
Item	Specification
---	--
Input signals	Possible resolutions: • 640 x 480 @ 60, 75, 85, 100 Hz • 800 x 600 @ 60, 75, 85, 100 Hz • 1024 x 768 @ 60, 75, 85, 100 Hz • 1024 x 1280 @ 59 Hz • 1024 x 1280 @ 70 Hz • 1152 x 864 @ 75 Hz • 1152 x 870 @ 60, 85, 100 Hz • 1280 x 1024 @ 60, 75, 85 Hz • 1200 x 1600 @ 59 Hz
Power source	 1920 x 1200 @ 60 Hz Input for external power supply unit: 90 ~ 264 VAC Input for display: 24 VDC. (The supplied power supply must be used)
Power consumption	130 Watt (max., at 90 VAC, maximum back- light)
Dimensions unpacked (W x H x D)	583 x 393 x 108 mm (without foot)
Dimensions packed	878 x 277 x 569 mm
Net weight (unpacked, without foot)	11 kg
Operating Tempera- ture	0°C to 40°C, 15°C to 35°C within specs
Storage Temperature	-20°C to 60°C
Humidity	20% - 85% (non-condensing) for operation 20% - 85% (non-condensing) for storage

Item	Specification
Altitude	7500 m storage 3000 m operation

Dimensions MDSC-1119:



Dimensions MDSC-2124:



BARCO MID GENERAL WARRANTY TERMS AND CONDITIONS

Applicable from Jan 1st 2008

ARTICLE 1: PRODUCT WARRANTY

- Barco nv, Medical Imaging Division warrants that the equipment will be free of defects in workmanship or material for the warranty period or the specific period of a warranty extension program.
- Hardware: Barco warrants that upon delivery hereunder the Products shall (i) conform to its specifications in effect at the date of delivery and (ii) be free from defects in material and workmanship (the "Warranties").
- Software: Barco warrants that software written by Barco shall perform substantially in accordance with the specifications in effect at the date of delivery. Software is inherently susceptible to bugs and errors. Barco makes no warranties with respect to the software which is provided to Customer on an "as-is" basis and does not warrant uninterrupted or error-free operation of the Products.
- Unless otherwise indicated in Barco's Product manual or in the agreement between Barco and Customer, the Warranty Period shall be
 - (a) Hardware: 12 months commencing on the Barco date of invoice.
 - (b) Software: 3 months commencing on the Barco date of invoice.
- Notwithstanding the provisions of clause 2, repair and replacement of defects in material and/or workmanship under this warranty shall be accomplished in our works according to the terms and conditions as set forth hereafter:

1.1

Any claim under the Warranties must be notified to Barco in writing within 8 days from the date the defect or failure has been discovered or noticed the first time. The Customer, upon the occurrence of any equipment failure, shall contact Barco nv, MID customer support centre (or an authorised service centre) by telephone, fax or e-mail and shall provide the applicable customer support person with a complete description of the problem being encountered, including the model and serial number of the equipment in which the problem has arisen.

1.2

The customer support person shall diagnose the problem experienced by the Customer and shall advise the Customer on how to proceed. Customer support may ask to return the faulty equipment or faulty subassemblies to the Barco nv, or a MID customer support centre (or an authorised service centre) for repair activities. In no event shall Customer return a defective Product or part thereof to Barco without Barco's prior written approval.

In the event the return to Barco of the defective Product is authorized by Barco, Barco

shall issue to Customer an RMA (Return Material Authorization).

- The Customer shall apply for an RMA number to the closest Barco nv, MID Customer support centre (or an authorised service centre) as listed at www.barcomedical.com, unless otherwise indicated.
- The one-way cost of packing, transport and insurance related to shipping the alleged defective Product or part to Barco for repair or replacement shall be borne by Customer. The one-way cost of packing, transport and insurance related to shipping of the repaired or replacement Product or part to Customer shall be borne by Barco.

1.3

The Customer shall return, freight prepaid, the defective equipment or subassemblies in its original packaging with the assigned RMA number for repair to the Barco nv, MID Customer support centre (or an authorised service centre).

1.4

Replacement parts used shall be new or equivalent to new parts for the revision level of the equipment. A replacement LCD panel will be new or similar run time. The warranty period for the replacement parts will expire at the same moment as the original warranty period of the equipment. All parts replaced hereunder and returned to Barco nv, MID (or an authorised service centre) shall become the property of Barco nv, MID (or the authorised service centre).

1.5

The repaired equipment shall be returned to the Customer, by regular freight, at Barco nv, MID's charge.

1.6

- Barco nv, MID will replace a product that fails within 90 days after shipment from Barco with a new one, ensuring color matching in the event of a diagnostic multi head display configuration.
- Barco aims to ship the new replacement product within 2 business days after receipt of the Customers notification in writing.

ARTICLE 2: CONDITIONS PRECEDENT FOR WARRANTY AND ITEMS EXCLUDED FROM WARRANTY

- A. The Warranties shall apply only to the extent the Products or any parts thereof have
- (i)been transported and stored at all times in the original packaging in the conditions as specified by Barco (such as covered and secure location, minimum and maximum temperature, maximum humidity, ...) or, in absence thereof, at

least in conditions consistent with generally accepted practice for this type of products;

- (ii)been handled at all times in accordance with Barco's instructions or, in absence thereof, at least with the care and caution consistent with generally accepted practice for this type of products;
- (iii)been installed strictly in accordance with the instructions and directions given by Barco (if and to the extent the Products have not been installed by Barco or its authorized subcontractors);
- (iv)not been subject to any unauthorized access, alteration, modification or repair or attempts thereto;
- (v)been at all times "normally used" for the intended purpose and operated in strict accordance with the operating instructions set forth in the operating manual of the Product in question and shall not have been otherwise misused, abused, damaged. For the purpose hereof, "normally used" shall mean a regular, ordinary and routine usage of the Product in question as intended and/or recommended by Barco;
- (vi)been maintained at all times in accordance with Barco's instructions or, in absence thereof, at least with intervals and in a manner consistent with generally accepted practice for this type of products;
- B. The warranty described herein shall not include the following:

2.1

Any hardware or software item procured from a source other than Barco nv, MID or their official agent or distributor and integrated by Customer or a third party into Barco nv, MID supplied equipment.

2.2

Any host configuration not explicitly supported by Barco nv, MID.

2.3

All software installed on the system, whether they are acquired from Barco nv, MID or third party. An exception is made for software delivered by Barco nv, MID that would prove to be a cause for the mal functioning of the hardware covered under this Agreement.

2.4

Normal wear and tear, use under circumstances exceeding specifications, such as use in dusty environment or under excessive temperature conditions, abuse, unauthorised repair or alternation, lack of proper configuration or maintenance, damaged or modified or removed serial number, cosmetic refurbishment.

2.5

Repair or replacement of consumables¹ or specific parts that by definition are subject to wear and tear, including but not limited to:

a.CRT's, LCD panels

b.Backlights in diagnostic LCD displays, when the backlight run time² is beyond the Guaranteed Backlight Lifetime³ of that model, when used at the Factory Calibrated Luminance⁴

Eg1.

- A display is used at 8 hours/day; ie. +/-2.920hours/year
- The display system is covered with a warranty period of 5 year
- The Guaranteed Backlight Lifetime of that model is 17.000hours.
- The Factory Calibrated Luminance cannot be achieved anymore after 4 year, thus corresponding to +/-11.680hours
- Result: the backlight replacement is performed under warranty

Eg2.

- A display is used at 24 hours/day; ie. 8.760hours/year
- · The display system is covered with a warranty program of 5 year
- The Guaranteed Backlight Lifetime of that model is 17.000hours.
- The Factory Calibrated Luminance cannot be achieved anymore after 2.5years, thus corresponding to +/-21.900hours
- Result: the backlight replacement does not make part of the warranty coverage.
- (1): 'Consumable' is a part that can be replaced by the user

(2): 'Backlight run time' is the total time that an image (including use of a screen saver) has been applied to the screen; this value can be consulted via the OSD buttons (On Screen Display).

(3): 'Guaranteed Backlight Lifetime' is the number of backlight hours during which a predefined luminance value, ie. the Factory Calibrated Luminance, will be provided by a specific diagnostic display model. This figure is printed on the Warranty certificate of each display or can be requested at your local Barco office.

(4): 'Factory Calibrated Luminance': is the typical luminance value that a specific diagnostic display model is calibrated at during the production process. This figure is printed on the Warranty certificate of each display or can be requested at your local Barco office.

c. Lamps, optical components in projectors

d. Replacement because of:

i. image retention as a result of:

- not correctly using screen saver and/or Display Power Management System (DPMS) as explained in the user manual

prolonged operation of the display with a static image on the same screen area

ii. a number of missing pixels that is lower than the total allowable number as mentioned in the product specifications.

iii. difference in color temperature that is lower than the total allowable difference as mentioned in the product specifications

iv. difference in color temperature as a result of not using all displays of a multi-head configuration at the same rate.

v. LCD luminance uniformity that is in within the product specifications or luminance uniformity performance that is inherent to LCD technology.

Barco nv, MID does not warrant a minimum life time nor a performance of any of the consumables.

2.6

Replacement of moveable parts such as power cords, remote controls, ...

2.7

Any product disassembly and installation costs at the operation site, travel expenses and travel time to and from the operation site for the personnel in charge of the repair works and transport charges.

2.8

Any failures resulting from an accident, negligence (such as but not limited to removing or deleting system files & licensed software product files), misuse, circuit failure or any change, damage due to fire, water, thunder or lightning, power failure or fluctuation, disruption of communication lines or due to force majeure, or any reason foreign to the equipment.

2.9

- Any specific services or procedures, asked for by Customer, related to verification of repaired equipment.
- 2.10 The evaluation cost in case of a returned product deemed functional is not covered under warranty and will be charged to the Customer, at Barco's sole discretion, based on a case-by-case evaluation.

ARTICLE 3: OBLIGATIONS OF THE CUSTOMER

Customer hereby assumes the following obligations as partial consideration for Barco nv, MID performance of its requirements under the warranty condition; failure by Customer to meet its obligations under this paragraph shall excuse Barco nv, MID's performance hereunder:

3.1

Customer shall not expose Barco nv, MID personnel to any unsafe working conditions.

3.2

Repairs to equipment under warranty resulting from improper maintenance or repair performed by the Customer, or its officers, agents, employees, or representatives, shall be borne by the Customer at its additional cost and expense.

3.3

The Customer is responsible for installing the Barco nv, MID equipment in an environment for which it was intended. If there is an indication that the

equipment was used – even temporary – outside its specifications, Barco nv, MID is entitled not to perform warranty repairs and terminate the warranty agreement. Any actions that have been taken by Barco nv, MID in this respect, may be invoiced to the Customer at normal pricing.

ARTICLE 4: REMEDIES UNDER WARRANTY

- (a)Hardware: If during the Warranty Period a Product or any part thereof, fails to meet any of the Warranties then, upon Customer's request, Barco shall, at its sole option and cost, promptly and within 20 working days, either: (i) repair or correct the Product or part in question; or (ii) replace the Product or supply part(s) or component(s) according to the terms and conditions contained in article 1. A replacement part shall be at least functionally equivalent to the original part. The replaced Product, parts and/or components shall become the property of Barco and shall, at Barco's request, be returned by Customer to Barco at Barco's cost.
- (b)Software: Barco's sole obligation shall be to rectify substantial malfunctions of the software (to the extent technically reasonably possible) by amending the software or supplying an alternative version of the software.
- (c)The repair or replacement under the Warranties covers the cost of material and labor.

ARTICLE 5: DISCLAIMER OF WARRANTIES

BARCO NV, MID DISCLAIMS ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

ARTICLE 6: LIMITATION OF LIABILITY

- The remedies specified in these Terms and Conditions shall constitute Customer's sole and exclusive remedy and Barco's sole and exclusive liability for Barco's breach of the Warranties hereunder.
- BARCO NV, MID SHALL NOT UNDER ANY CIRCUMSTANCES BE LIABLE TO CUSTOMER OR ANY THIRD PARTY FOR DIRECT, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, SUCH AS BUT NOT LIMITED TO, DAMAGE TO OR LOSS OF TANGIBLE OR INTANGIBLE PROPERTY OR EQUIPMENT, LOSS OF PROFITS OR REVENUES, COST OF CAPITAL, COST OF PURCHASE OF REPLACEMENT GOODS, OR CLAIMS OF USER FOR SERVICE INTERRUPTIONS. THE LIABILITY OF BARCO NV, MID FOR MANUFACTURING, SALE, DELIVERY, RESALE, INSTALLATION, OPERATION OR SUITABILITY FOR USE OF ANY PRODUCTS OR SERVICES COVERED BY OR FURNISHED UNDER THIS WARRANTY CONDITION, WHETHER ARISING OUT OF CONTRACT, NEGLIGENCE, STRICT TORT, WARRANTY OR OTHERWISE, SHALL NOT EXCEED THE PRICE OF THE ITEM OR ITEMS OF GOODS OR SERVICES UPON WHICH SUCH LIABILITY IS BASED.

ARTICLE 7: FORCE MAJEURE

Either party shall be released from performance of its obligations under this agreement to the extent, and for so long as, the performance of this agreement is impeded by reason of force majeure. For the purposes of this clause the expression "force majeure" means, but shall not be limited to, industrial dispute, fire, mobilisation, requisition, embargo, currency transfer prohibitions, insurrection, lack of means of transport, restrictions of the use of energy, and generally any circumstances which are beyond the control of the parties and hinder performance by one party of his obligations.

ARTICLE 8: GENERAL

8.1

Customer acknowledges its understanding that all software and electronic devices, including Barco nv, MID products are subject to possible error, mechanical or electrical failure, and should not be relied upon in inappropriate applications or without proper backup and/or other safety precautions whenever personal injury or property damage may result from failure or error of the product.

8.2

Barco nv, MID shall not be responsible for machine failure and/or its failure to render service or maintenance due to causes beyond its reasonable control.

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www.barco.com